Legal Expenses Insurance - Claims Flowchart

Submit claim and supporting documents online

Claim acknowledged

Claim reviewed

We assess the claim and supporting documents

Passed to solicitors to review prospects

Solicitors assess the merits of your case

Prospects of success >51%

Claim accepted

Legal expenses cover applies

Solicitors instructed

Solicitors progress your claim

You will be kept updated throughout

Court application and hearing

Court decision made

Any relevant enforcement action taken

Prospects of success <51%

Claim declined

Decision explained to policyholder

IMPORTANT

Claims must be reported within 90 days of a breach of tenancy

Useful contact numbers

Claims advice line: 03003 035 885

Legal advice line: 03003 035 899

Scan or click the QR code to make a claim online.

ALAN BOSWELL GROUP