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NATIONWIDE HORSEBOX & TRAILER ROADSIDE ASSISTANCE AND RECOVERY

Conditions Specific to Traveller Membership

In addition to the General Terms and Conditions the following applies specifically to your Traveller membership.

Vehicle Assistance - In the event that the Eligible Vehicle is immobilised as a result of a breakdown, puncture you may call for the following assistance:

- Call Out of a repairer or tyre specialist to provide roadside assistance.
- When repairs by the roadside are not practicable, the Eligible Vehicle will be recovered to a single destination of the member's choice.

Horse Assistance

- When repairs by the roadside are not practicable, replacement horse transport to a single destination of your choice, or
- If repairs are practicable but cannot be completed the same day, necessary overnight livery for the horse(s) or pony(s) and any necessary Bed & Breakfast accommodation for you and one other vehicle occupant.

Conditions of Traveller Long Distance (303L)

- Assistance for incidents occurring at or within one mile of "At Home" is not provided.
- The Eligible Vehicle will be recovered to a single destination of the member's choice.

Conditions of Traveller Hire Plus (303PH)

All the benefits and conditions of Traveller Long Distance membership including "At Home" plus the following:

- In the event of a breakdown whilst carrying horses, emergency horse transport will automatically be placed on standby.
- The entitlement to overnight accommodation is upgraded to 4 Star accommodation, where practicable.

Conditions of Traveller Plus (303P)

All the benefits and conditions of Traveller Long Distance membership including "At Home" plus the following:

- In the event of a breakdown whilst carrying horses, emergency horse transport will automatically be placed on standby.
- The entitlement to overnight accommodation is upgraded to 4 Star accommodation, where practicable.
- Parts cover is included and pays for those parts and materials used to mobilise the Eligible Vehicle at the roadside, which we would normally charge for. **This additional benefit does not apply to hire vehicles**

or vehicles operated as part of a business, nor does it apply to memberships purchased via an insurance broker.

What is covered -

- Mechanical and Electrical parts that have caused a sudden and unexpected breakdown and which are used to get you going again.
- The maximum we will pay is £500 inclusive of VAT in a membership year.
- Parts supplied and fitted by our representatives.

What is NOT covered:-

- Parts that needed replacing that you were previously made aware of.
- Parts fitted within the first 14 days of a new membership being taken out. (This does not affect renewed memberships).
- Parts purchased by yourself.
- Parts fitted at a garage or workshop.
- Tyres and associated parts.
- Parts fitted as a result of accidental damage, road traffic accident, theft or vandalism.
- Fuel used as a result of contamination, or human error such as running the vehicle low on fuel.

IMPORTANT NOTICE RELATING TO TYRES

About a third of all the breakdowns we attend are tyre related. We strongly recommend that you carry a legal, serviceable, and easily accessible spare wheel on board, or at least a spare rubber (just the actual tyre). If carrying just the rubber you will need to make us aware that this is the case. If you are not carrying a spare, as detailed, above we will attend and supply you with a new tyre or tyres roadside. The price of each tyre will depend upon the weight of the vehicle and your brand preference. The prices are as follows:

	Economy Tyre	Mid-Range Tyre	Premium Tyre
15"/16" Diameter	£126	£150	£168
17.5" Diameter	£228	£270	£300

* 19.5" to 22.5" tyres will be priced separately. Prices as at 1 January 2022.

The above prices are inclusive of disposal fees, pressure valves and caps and VAT. Also available on our website at www.equinerescue.co.uk. Equine Rescue Services are the only equine breakdown service to publish tyre prices allowing you to be informed prior to purchase.

TYRES OVER 10 YEARS OLD

From February 2021 the Government introduced a law which bans tyres that are over 10 years old to be fitted to a front steered axle on an HGV, Buses and Coaches. Horseboxes that have a gross weight (GVW) of over 3.5 tonnes fall into the HGV / LGV category.

The reason for the ban is that ageing tyres can suffer corrosion which on visual inspection may not be evident and will cause the tyre to fail.

It is lawful to use tyres aged more than 10-years on other axles but not recommended.

The information you need to find out the age of your tyres is located on the tyre sidewall. Look for the letters DOT then a number code. This production code will tell you the age of your tyre: the first pair of numbers are the week of manufacture, and the second pair are the year.

The DVSA are stepping up roadside checks to ensure compliance and vehicles that fail the checks will receive a prohibition notice and the driver will be fined.

For the safety of you, your passengers, horses and other road users we strongly recommend you have all your tyres checked and where necessary changed, as soon as possible ahead of this summer's events.

Don't forget your spare tyre if you have one. If the spare tyre is over 10 years old it cannot be used to replace a punctured tyre.